

STATION ASSET MANAGEMENT POLICY



East Midlands Railway (EMR) operates intercity services connecting the East Midlands and South Yorkshire to the home counties and London as well as regional services connecting the towns and cities of these areas.

It operates around 470 services a day to nearly 100 stations every day and carries around 28 million people per annum. Our Business Plan will deliver a major package of improvements for passengers including new trains, improved timetables with faster journeys and investment in stations.

A key objective in the EMR approach to asset management is the safe and sustainable management of Asset and Facilities' assets across EMR's estate - asset management and passenger environments to deliver easier journeys every day.

To achieve our objective, we are committed to:

- Working in partnership with colleagues, customers, communities, the supply chain and wider stakeholders to educate, learn, share best practice and continually improve our fixed asset performance
- Complying with all legal, regulatory and other requirements and aspiring to exceed them where possible
- Managing asset and facilities performance as an integral part of our business model
- Ensuring we have the resources in place, be that human or financial, to deliver. We will ensure all employees have the skills and capability to help us deliver our objectives
- Using a risk based approach – utilising the outputs of business risk profiling, develop a Strategic Asset Management Plan (SAMP) and Station Asset Management Plans consistent with the requirement of ISO 55001:2014, Network Rail Asset Management Strategy, National Rail Security Programme (NRSP) obligations, our Environment and Energy Management System standards (ISO 14001:2015 & ISO 50001:2018) and Procurement Policy

Our key target areas are to:

- Maintain an Asset Management System (AMS) certified to ISO 55001:2014 for Station assets and apply the principles and standards of the AMS to all EMR fixed station assets and facilities
- Set baselines and subsequent targets for improvement and measure, monitor and review on a regular basis, specifically:
- To ensure reactive fault rectification meets customer expectations and DfT service quality requirements:
 - 100% compliance with Priority 1 Faults (Safety Critical) Service Level Agreement - attend (3hrs) & rectify (24hrs)
 - 95% compliance with category faults Service Level Agreement - attend & rectify
- To ensure that asset renewal, enhancement and other building works are consistent with the Principles of Inclusive Design and the Security in the Design of Stations Guidance
- Include sustainable design principles in all new assets, and new stations constructed under our control will achieve BREEAM 'Excellent' rating
- To ensure our approach to recycling or reuse of assets and local sourcing of assets and asset materials is sustainable - we will ensure our approach is in line with ISO 20400 by 2022

This policy will be reviewed annually as part of the maintenance of our Asset Management System.

Will Rogers
Managing Director
East Midlands Railway, January 2023