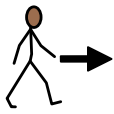


Travelling from Kettering



Enter



the train station.



No



ticket?



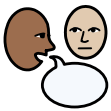
Buy



at the ticket office



or vending machine.



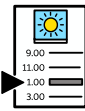
Tell



staff



if you have



booked



passenger



assistance.



Look at the customer information screens



for your platform

123

number,



departure



time

and



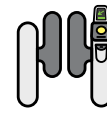
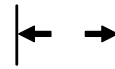
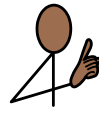
destination.



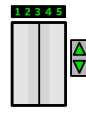
Go to



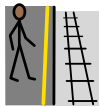
the gateline.



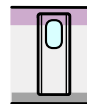
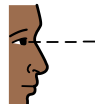
If you have luggage or small children, you must use the wide gate.



Go to the platform - you can use the lift.



You must stay behind the yellow line while you wait for the train to stop.



You will hear a noise and see a flashing button by the train door.



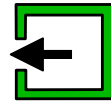
Press the button and the door will open.



You can get on the train.



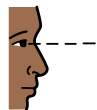
Put your luggage in the the luggage rack.



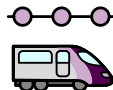
Do not put luggage in the aisle, in wheelchair spaces or in front of exits.



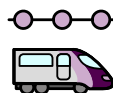
Find a seat and sit down.



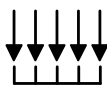
staff might check your ticket.



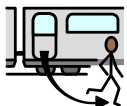
You will hear announcements at each stop.



Listen for your stop.






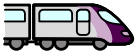









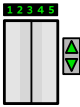












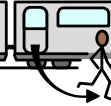
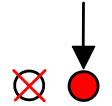


Check you have all of your belongings.



Get off the train.

Communication Board

| | | | | |
|--|--|---|---|---|
|  <p>hello</p> |  <p>goodbye</p> |  <p>help</p> |  <p>yes</p> |  <p>no</p> |
|  <p>train</p> |  <p>train station</p> |  <p>ticket</p> |  <p>booking office</p> |  <p>not sure</p> |
|  <p>vending machine</p> |  <p>staff</p> |  <p>gateline</p> |  <p>platform</p> |  <p>lost</p> |
|  <p>lift</p> |  <p>stairs</p> |  <p>screen</p> |  <p>on time</p> |  <p>more</p> |
|  <p>delayed</p> |  <p>luggage</p> |  <p>luggage rack</p> |  <p>destination</p> |  <p>toilet</p> |
|  <p>look</p> |  <p>wait</p> |  <p>get on</p> |  <p>get off</p> |  <p>something else</p> |

EMR